

**GENERAL SERVICES - FACILITY MANAGEMENT DIVISION  
TELEPHONE DIVISION**



*Bruce St. Denis  
Director*

**PINELLAS COUNTY GOVERNMENT**  
509 East Avenue South  
Clearwater, Florida 34616  
Tel: (813) 464-3490  
Fax: (813) 464-4071

Dan Llamas  
Knight Enterprises  
6056 Ulmerton Road  
Clearwater, FL 34620

Dear Dan,

I would like to take the time out to thank you and your staff for the excellent job you have done for the Pinellas County Telephone Division for the past year. Your outside plant operation, directional bore crew and your data communications crew are one of the best in the County when it comes down to delivering superior quality installations for voice, data, aerial and underground. Our staff at Pinellas County Government is extremely pleased and impressed with the positive attitude, professionalism and total quality workmanship that your company has displayed, as well as the expedient response time to our unforeseen circumstances.

The Pinellas County Telephone Division is often faced with demanding time frames to complete large installations and I don't think we could have accomplished these deadlines without the help of your highly qualified staff. We are often amazed at the diversity of Knight Enterprises and Pinellas County is very fortunate to have such a highly qualified company as Knight Enterprises under contract.

Please extend many thanks to all of your staff that have been involved with the Pinellas County Telephone Division for the past year. Please do not hesitate to use Pinellas County as a reference for any of your future endeavors.

Sincerely,

William M. Nastasiak  
Telephone Systems Manager  
Pinellas County Government